Volunteer Crisis Line Responder Training Schedule MARCH 2027

Our comprehensive training program is designed to equip volunteers with the skills, confidence, and support needed for Crisis Line work. Training includes:

- **12 Remote Sessions (8 online + 4 eLearning modules)**
- **A two-day ASIST Certification Workshop (in person)**
- **Two one-on-one observation sessions (Remote)**

Session	Date	Time	Format
Session #1	Monday, March 1	6:00pm - 9:00pm	Online
Session #2	Wednesday, March 3	6:00pm - 9:00pm	Online
Session #3	Monday, March 8	6:00pm - 9:00pm	Online
Session #4	Wednesday, March 10	6:00pm - 9:00pm	Online
Session #5	Monday, March 15	6:00pm - 9:00pm	Online
Session #6	Wednesday, March 17	6:00pm - 9:00pm	Online
ASIST – Day 1	Saturday, March 20	8:30am - 4:30pm	In person
ASIST – Day 2	Sunday, March 21	8:30am - 4:30pm	In person
Session #7	Monday, March 22	6:00pm - 9:00pm	Online
Session #8	Wednesday, March 24	6:00pm - 9:00pm	Online

Additional Requirements

- **4 e-Learning Modules**
  To be completed independently by the final class (asynchronous).

- **2 Observation Shifts**
  Scheduled during training (remote via Zoom)

Important Information for Applicants Outside Ottawa

If you are applying from outside Ottawa (within Canada) and are unable to attend the in-person ASIST weekend, you may complete the certified two-day ASIST workshop through LivingWorks at your own expense: https://livingworks.net/. Proof of completion must be submitted no later than March 24th

If you have any questions, please reach out to the **Manager, Volunteer Resources, Jessica Grunwald** at jessicaG@dcottawa.on.ca